

Ohio National Guard Scholarship Program

IF you are unable to use your PIN to activate your account.

If you have received an activation PIN to set up your Scholarship account and are encountering problems please try the following steps and if you continue to encounter issues please contact us at ng.oh.oharng.mbx.ong-scholarship@mail.mil

- The activation PIN must be used within 7 days of the account being approved, so please check the date you receive the email and if it's older than 7 days you will need a new PIN.
- Try placing a "0" (Zero) as the first number in front of the PIN you were sent. Example: If you were sent PIN 123456 enter it as 0123456
- If you entered two email addresses when you requested your account make sure you are entering the same email address for the account that you received the PIN for.
- Make sure that you follow all of the password rules listed at the bottom of the page when creating it (capital letters, numbers, special characters, etc.)
- Although the site was intended to work on any type of computer or device with internet connectivity unfortunately that does not seem to be the case at this time. We are finding that it works best on Google Chrome (but not always there even), so please try a different browser, computer or device if you are encountering issues.

If you are still unable to activate your account please contact us at: ng.oh.oharng.mbx.ong-scholarship@mail.mil