

**STATE OF OHIO
ADJUTANT GENERAL'S DEPARTMENT
2825 West Dublin Granville Road
Columbus, Ohio 43235-2789**

S: 7 August 2015

NGOH-AAG-A

15 June 2015

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: 2015 BG Roger E. Rowe Quality Award

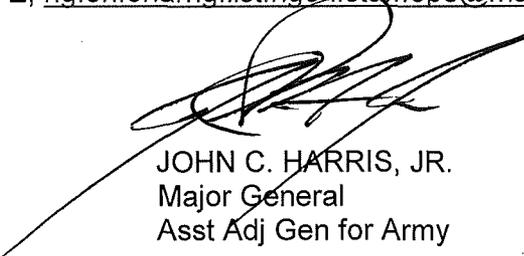
1. I solicit your nominations for the 2015 BG Roger E. Rowe Quality Award. First awarded in 1997 by MG Richard C. Alexander, the BG Roger E. Rowe Quality Award is presented annually to an Ohio Army National Guard (OHARNG) Soldier who demonstrates outstanding contributions to the organization's quality initiative. The OHARNG's adoption of Total Quality Management (TQM) principles in the late 1990s helped propel the organization to the heights of success it enjoys today.

2. The OHARNG has experienced the evolution of the field of quality from a focus of product, service, and customer quality to a broader strategic focus on overall organizational quality, but the nine common TQM practices endure. We will not lose sight of the beginnings of our organizational performance journey. We continue our organizational performance improvement enterprise with the Baldrige Criteria for Performance Excellence.

3. This year's award will be presented to the Soldier who has added the greatest value to the organization at any level contained within the following four aspects:

- a. How customer focus has been improved.
- b. How an organizational process has been improved.
- c. How teamwork within the workforce has been improved.
- d. How one or more of the following has been accomplished: cost savings/avoidance, time savings, or elimination of waste.

4. Nominations must be submitted no later than 7 August 2015, in narrative format and must include verifiable data and demonstrated results. Email nominations to the Office of Performance Excellence, NGOH-OPE, ng.oh.oharng.list.ngoh.staff.ope@mail.mil.



JOHN C. HARRIS, JR.
Major General
Asst Adj Gen for Army

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