

# Before You Tell it to Your Inspector General

I Got A Beef  
With The System!  
What steps should  
I take now?



- Be sure you have a problem, not just a peeve.**  
(Are the cooks turning out lousy chow or was it just one bad meal)
- Give your chain of command a chance to solve the problem.**  
(Many problems must be addressed to the chain of command for resolution anyway).
- If IG assistance is needed, contact your local IG first.**  
(IG's at higher commands will normally refer the case to the local IG for action)
- Be honest and don't provide misleading information.**  
(IGs will discover the truth quickly in most cases and there are penalties for knowingly providing false information)
- Keep in mind that IGs are not policy makers.**  
(If a policy is flawed you can submit proposed change on a DA Form 2028)
- Keep in mind that IGs can only recommend, not order a resolution.**  
(Only Commanders can issue orders; the role of the IG is to determine the facts and advise the Commander)
- Remember IGs can only resolve a case on the basis of fact.**  
(Your claim that a supervisor has violated the rules doesn't make it fact. A claim must be supported with evidence)
- Don't expect instant action on your request... Be patient.**  
(Investigations take time, and IGs tend to have heavy workloads)
- Be prepared to take "No" for the answer.**  
(In any case "Yes" or "No", the IG will explain why)

**Your Local IG is: COL Timothy Whalen**

**Phone: 614-336-7030      Toll Free: 888-766-3812**



To complain without fear of reprisal is the right of any Soldier, Civilian, or Family Member seeking IG help. After all, problem solving is one of the IG's primary missions.